



Role Profile

Cleaner			
Reference No.	A4909	Type	Generic
Service	Adult Services (Resources)		
Job Family	Technical 1	Grade	FCLW

Purpose
Cleaning designated areas to ensure they are kept in a clean and hygienic condition.

Task or Responsibility - For this role, there is an expectation that all, or a combination, of the following will be undertaken:	Person Specification: Skills, Knowledge, Qualifications or Experience - Criteria can apply to more than one task or responsibility	E	D
Cleaning, washing, sweeping, vacuum cleaning, emptying of litter bins, polishing and dusting fixtures and fittings including toilets, shower areas, cabinets, internal glass, curtains, blinds and telephones within designated areas, washing laundry and use of iron, using where appropriate powered equipment and approved cleaning agents. Movement of equipment such as hoists, wheelchairs, bathing chairs and use of evacuation equipment in emergencies working within Health and Safety requirements.	Cleaning experience (Deliver results – See ‘How We Work Matters’ Framework) Manual Handling Awareness (Embrace technology and information) Understanding of health and safety requirements Organisational skills (Take ownership) Customer care skills (Focus on customers) Team working skills (Work together) Communication skills Experiencing of undertaking physical tasks		✓
Ordering and stock control of cleaning products. Completing relevant paperwork.	Administration skills Numeracy skills Literacy skills IT skills	✓	

E = Essential Criteria D = Desirable Criteria

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Participating in service/external training, staff/team meetings, as necessary	Team working skills (Work together)	✓	
Undertaking all other duties as required for the role. Duties will be in line with the grade.			

Additional tasks or responsibilities – this is a generic role, however this particular job may also require you to undertake the following:			
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Job Title (Specialists Tasks)			

Type of Protection of Vulnerable Groups Scheme (PVG Scheme) or Disclosure Check required	
Before confirming appointment: You may be required to obtain PVG scheme membership or a Disclosure check. Please refer to the job advert for clarification of the specific requirement.	
Additional Information – the following information is available:	Expected Behaviours
<ul style="list-style-type: none"> • Skills Framework (if applicable) • How we work matters 	<p>Every council employee is expected to lead the way by making decisions and behaving in ways that uphold our community commitments and values.</p> <p>Please refer to How We Work Matters Guidance to learn more.</p>