



# Role Profile

## Chargehand – Verge Team (Street Cleansing)

Reference No.	A4970	Type	Individual
Service	Environment & Building Services		
Job Family	Technical 4	Grade	FC4

### Purpose

Responsible for street and open space cleansing duties at local Area/Ward level, including supporting and directing a team of Environmental Cleansing Operatives. Working in all weather conditions to collect and dispose of various types of litter, waste, weeds and detritus. The post holder is expected to work with minimal supervision and to accept responsibility for the direction of the work of the team

<b>Task or Responsibility</b> - For this role, there is an expectation that all, or a combination, of the following will be undertaken:	<b>Person Specification: Skills, Knowledge, Qualifications or Experience</b> - Criteria can apply to more than one task or responsibility	<b>E</b>	<b>D</b>
Scheduling work and instructing team members on day-to-day tasks and workload within a geographical area (i.e. prioritise workload, achieve targets). Instruct staff as required on matters relating to their job completion. (i.e., specification details, aims and values).	Educated to SCQF level 4, which includes National 4 or Standard Grades at General level or O' Grades or equivalent evidence of attainment, gained while acting up to the role (Deliver Results – 'See How We Work Matters')  Ability to provide a regular and effective service	✓  ✓	

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Providing regular 'hands-on' coaching to team members in methods of service delivery to encourage and maintain good practices.	Supervisory skills	✓	
Assisting in the review of practices and procedures to bring about improved service delivery, customer satisfaction and more effective use of resources.	Working knowledge of plant and equipment and current best practice in street cleaning operations or a similar environment.	✓	
Driving allocated vehicles and operating small plant	Ability to drive light plant and vehicles e.g. compact , pick-up, van	✓	
Undertaking daily vehicle checks and maintenance at prescribed frequencies in accordance with the manufacturer's instructions and training	Current valid driving licence	✓	
Manually removing litter, animal carcasses, animal faeces and other debris from designated areas.	Awareness and compliance with Health & Safety, COSHH and Risk Assessments (Take ownership)	✓	
Reporting illegal dumping and manually removing when instructed.			
Routine servicing and other maintenance of public litter and waste bins	Customer service skills	✓	
Uplifting and transfer of waste in accordance with council procedures.			
Operating equipment and tools including inspection, routine maintenance and cleaning e.g. chemical sprayers, gum removal equipment and other pedestrian controlled powered equipment.	Ability to safely use power tools	✓	
Effectively and efficiently completing daily work plans to set standards ensuring compliance with EU/domestic drivers hours rules.			

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Complying with all Service health and safety rules and procedures and ensuring accurate completion of any relevant documentation.	Relevant Health & Safety training	✓	
Undertaking other general labouring duties including manual snow clearing.	Ability to undertake manual outdoor work in all weathers	✓	
Liaising with the Environmental Cleansing Supervisor on a daily basis whilst accurately completing daily routine and ad hoc work records.	Good Communication skills	✓	
Assisting the Environmental Cleansing Supervisor in directing and co-ordinating the staff and workload within a geographical area	CMI SCQF level 6 Award in First Line Management (S6A1) or equivalent		✓
Assisting the Environmental Cleansing Supervisor at meetings with Councillors, external and internal partners.	Good Communication skills	✓	
Providing cover for Environmental Cleansing Supervisor as requested.	Leadership skills	✓	
Undertaking all other duties as required for the role. Duties will be in line with the grade.			

**Additional tasks or responsibilities** – this is a generic role, however this particular job may also require you to undertake the following:

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<b>Job Title (Specialists Tasks)</b>			

Type of Protection of Vulnerable Groups Scheme (PVG Scheme) or Disclosure Check required	
<p><b>Before confirming appointment:</b> You may be required to obtain PVG scheme membership or a Disclosure check. Please refer to the job advert for clarification of the specific requirement.</p>	
Additional Information – the following information is available:	Expected Behaviours
<ul style="list-style-type: none"> <li>• Skills Framework (if applicable)</li> <li>• <b>How</b> we work matters</li> </ul>	<p>Every council employee is expected to lead the way by making decisions and behaving in ways that uphold our community commitments and values.</p> <p>Please refer to How We Work Matters Guidance to learn more.</p>