| Reference No.  | A5197   | Туре  | Individual         | To provide expert advice and deliver efficient, effective, creative communications that contribute to developing a   |          |   |
|--|---|-------|--------------------|--|----------|---|
| Service  | Communications & Marketing  |       |                    | sense of community, heritage and local pride across the Kirkcaldy  |          |   |
| Job Family   | Media/Marketing/<br>Design  | Grade | FC7                | area.  |          |   |
|  | <b>nsibility -</b> For this role, the<br>e following will be undertaken |       | ion that all, or a | Person Specification: Skills, Knowledge,<br>Qualifications or Experience - Criteria can apply to more<br>than one task or responsibility   | E        | C |
| Provide expert professional advice and guidance on communications<br>strategy, policy and delivery for elected members, chief officers, senior<br>managers, and officials working together to tell the stories of people and<br>place across the Kirkcaldy area. |   |       |                    | Educated to HNC in communications or marketing or<br>equivalent professional qualification or experience in a<br>similar/related communications/marketing role<br>(Deliver Results) – See 'How We Work Matters'<br>Framework |          |   |
| Coordinate, deliver and evaluate communications across the Kirkcaldy area through:   |   |       | oss the Kirkcaldy  | Evidence of continuing professional development relevant to this post  | ~        |   |
|  | and packages of work lir<br>and tourism priorities, de<br>ders          |       | <b>,</b>           |  |          |   |
| <ul> <li>campaigns, promotional activities, and special events that<br/>improve engagement and effectively promote community<br/>involvement</li> </ul>  |   |       |                    | Experience in communications, media relations, promotion and/or marketing.   | <b>√</b> | + |

| <b>Task or Responsibility -</b> For this role, there is an expectation that all, or a combination, of the following will be undertaken:  | Qua                      | rson Specification: Skills, Knowledge,<br>alifications or Experience - Criteria can apply to more<br>n one task or responsibility  | E                | D |
|--|--------------------------|--|------------------|---|
| <ul> <li>planning, copywriting and distributing local information ensuring<br/>it appropriately reflects and promotes the Local Community<br/>Plan's aims, objectives, performance and community focus the<br/>use of digital communication channels, writing and coordinating<br/>improvements to online content and through social media, and<br/>identifying opportunities for development.</li> </ul>  | con                      | owledge of media relations management and wider<br>nmunications techniques and best practice<br>lity to provide a regular and effective service  | ✓<br>✓           | ~ |
| Deliver a news service and manage relations with journalists -<br>answering enquiries in partnership with other key stakeholders as<br>appropriate - and contributing to the design and implementation of the<br>Kirkcaldy area digital and print news strategy, including social media,<br>taking account of legislative and legal requirements and the lead roles<br>partners have.  | faci<br>Exp              | owledge of the workings of and current issues<br>ing local government and the wider public sector<br>perience in leading/coordinating the delivery of<br>rk/objectives with others   | <b>v</b>         |   |
| <ul> <li>Manage relationships with communications links in partner<br/>organisations, with support and guidance from the Community Manager,<br/>Project Manager (Place and Tourism), and Communications &amp;<br/>Marketing Manager. Provide coordination support that ensures</li> <li>regular forward planning of communications</li> <li>prioritisation of activity in the context of wider plans</li> <li>the design and delivery of communication plans</li> <li>the delivery of effective media relations</li> <li>management of requests for support</li> <li>monitoring and, where appropriate initiating improvements in, the<br/>quality of communications provided</li> </ul> | Exp<br>and<br>Der<br>app | opject management experience<br>berience prioritising workload, meeting deadlines,<br>d reacting positively when under pressure<br>monstrates innovative thinking and creative<br>blication of new ideas<br>tical and lateral thinking | ✓<br>✓<br>✓<br>✓ |   |
| Provide communications support to elected members, partners and others as directed by the Community Manager  |                          | perience advising elected members and officers on aspects of communications (Focus on Customers)   | <b>~</b>         |   |

## **Role Profile**

| <b>Task or Responsibility -</b> For this role, there is an expectation that all, or a combination, of the following will be undertaken: | Person Specification: Skills, Knowledge,<br>Qualifications or Experience - Criteria can apply to more<br>than one task or responsibility | E                     | D |
|---|--|-----------------------|---|
|   | Negotiation skills and ability to communicate effectively at all levels  |                       |   |
| Assist in the coordination and reporting on budgets for projects or activities as required.   | Experience in developing a comprehensive and pro-<br>active media and communications strategy  | ✓                     |   |
| Deliver effective presentations and products to deliver messages effectively reports and other documentation as required.               | Demonstrates a commitment to improving customer service through effective communications   | <b>√</b>              |   |
| Actively participate in and encourage professional development.   | Communication skills, both written and oral  | <ul> <li>✓</li> </ul> | + |
|   | Presentation skills  |                       |   |
|   | Experience of leading/making a positive contribution to change (Deliver Change)  |                       |   |
|   | Team worker/team builder (Work Together)   | $\checkmark$          |   |
|   | Networking skills/networker  | $\checkmark$          |   |
|   | Experience in joint working  | $\checkmark$          |   |
|   | Ability to work under own initiative   | $\checkmark$          |   |
|   | Commitment to Fife Council aims and values   | $\checkmark$          |   |
|   | Has a positive and flexible attitude to the requirements<br>of the post and the need for out-of-hours working<br>where necessary         | ~                     |   |
|   |  |                       |   |

| <b>Task or Responsibility -</b> For this role, there is an expectation that all, or a combination, of the following will be undertaken: | Range<br>%    | Person Specification: Skills, Knowledge,<br>Qualifications or Experience - Criteria can apply to<br>more than one task or responsibility | E         | D |
|---|---------------|--|-----------|---|
| JOB TITLE (of Specialist tasks)   |               |  |           |   |
|   |               |  |           |   |
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|   |               |  |           |   |
| Type of Protection of Vulnerable Groups Scheme (PVG Scheme) or Disc   | closure Check | required None  |           |   |
| Before confirming appointment: You may be required to obtain PVG scheme specific requirement.   | membership o  | r a Disclosure check. Please refer to the job advert for clarificati   | on of the | ! |
| Additional Information – the following information is available   | Fyr           | ected Behaviours – It is essential that you display th   | ne follov |   |

| Additional Information – the following information is available                   | <b>Expected Behaviours –</b> It is essential that you display the following behaviours as they are expected of all our employees: |
|---|---|
| <ul> <li>Skills Framework (if applicable)</li> <li>How we work matters</li> </ul> | Take Ownership<br>Focus on Customers<br>Work Together   |
| SPECIAL CONDITIONS This is a politically restricted post                          | Embrace Technology & Information<br>Deliver Results   |