



# Role Profile

## SUPPORT WORKER (COMPASS TEAM)

Reference No:	A5282		
Service:	Health and Social Care		
Job Family:	Social Services/Social Work/Social Care	Grade:	FC4

### Purpose

Contributing to meeting the social and emotional needs of people who are experiencing difficulties related to problematic use of alcohol and other substances.

Promoting social inclusion by working with people to maximise their personal independence, health and wellbeing to access opportunities in their local communities enabling them to live meaningful lives.

**Task or Responsibility** - For this role, there is an expectation that all, or a combination, of the following will be undertaken:

Undertaking a range of social care tasks which may include supporting people to attend appointments or community groups to promote increased health and social circumstances.

Providing positive support and encouragement for people to make their own choices and decisions in all aspects of their daily lives.

Providing flexible support enabling people to access activities and achieve their personal outcomes.

Operating within the framework of service policies and procedures e.g. Health and Safety Regulations, Adult Support and Protection, Data Protection Legislation and Confidentiality Policy, assessing potential risks to yourself, colleagues and service users.

**Person Specification: Skills, Knowledge, Qualifications or Experience** - Criteria can apply to more than one task or responsibility

**E**    **D**

Awareness of National Care Standards and Medication Assisted Treatment (MAT) Standards.  
<https://www.matstandards.co.uk/>

✓

Communication skills, compassion and personal resilience

✓

Ability to be innovative and creative

✓

Ability to work in a flexible way

✓

✓

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<b>Task or Responsibility</b> - For this role, there is an expectation that all, or a combination, of the following will be undertaken:	<b>Person Specification: Skills, Knowledge, Qualifications or Experience</b> - Criteria can apply to more than one task or responsibility	<b>E</b>	<b>D</b>
Maintaining records and sharing information at meetings and linking in with a variety of different agencies to support people.	IT skills	✓	
Actively promoting and ensuring a high standard of care practice in accordance with National Care Standards, ensuring individuals are always treated in a respectful and dignified manner.	Experience of working in a multi-disciplinary environment	✓	
Accompanying service users to a range of activities e.g. shopping, outings, events, clubs, holidays as required.	Ability to travel throughout Fife	✓	
Undertaking relevant training, taking ownership and being responsible for own continuous professional development, ensuring all required mandatory training and development needs are met within the required timescales.	Ability to evidence Continuous Professional Development	✓	
Enabling and prompting the undertaking cleaning and other domestic tasks.	Ability to motivate others, and to implement strategies provided by other professionals.	✓	
Experience of working with people who have difficulties with alcohol or other substances.	Non-judgemental attitude and respect for people's rights to choose how they live.	✓	
Undertaking all other duties as required for the role. Duties will be in line with the grade.			

### **Type of Protection of Vulnerable Groups Scheme (PVG Scheme) or Disclosure Check required**

**Before confirming appointment:** You may be required to obtain PVG scheme membership or a Disclosure check. Please refer to the job advert for clarification of the specific requirement.

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## Additional Information – the following information is available:

- Skills Framework (if applicable)
- **How** we work matters

## Expected Behaviours

Every council employee is expected to lead the way by making decisions and behaving in ways that uphold our community commitments and values.

Please refer to How We Work Matters Guidance to learn more.

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