

Fife - Bus

Providing accessible transport
throughout Fife

03451 55 11 88



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What is Fife Bus?

Fife Bus is a free door-to-door minibus transport service for people who have difficulty accessing mainstream public transport due to some form of reduced mobility, be it a physical, mental or sensory impairment. Your difficulty may be permanent or temporary.

Our minibuses are easily accessed by very low steps or a passenger lift allowing wheelchair users to travel with us too. Our friendly driving staff are on hand to provide any assistance required to allow our passengers to board and alight safely, and also to assist with your seatbelt if needed.

Where does it go?

Fife Bus is available throughout Fife within set Travel Zones. The Travel Zone you belong to will depend on where in Fife you live, please see the full list of Zones for more information. Within your Zone, you can use Fife Bus for any journey you need to make, such as:

- Shopping
- Visiting friends/family
- Hospital*, doctor and dental appointments
- Hairdressers
- Clubs/Day Centre activities
- Social activities

**Hospital must be within your Zone*

When can I travel?

The service is available from 8am to 5.30pm. The days on which you can travel are shown in the Zones pages within this booklet.

What if I need a helping hand?

You can bring a companion or carer if you feel their support will help. We are also happy to welcome service animals on our vehicles. Simply let us know at the time of booking so we can organize this for you.

We can tell you which Shopping Centres have Shopmobility who may be able to arrange a helper for you. Shopmobility can also provide you with a manual/electric wheelchair or a scooter.

How to register with us

You can register with us by contacting our Dispatch team on **03451 55 11 88** where someone will talk you through the registration process. If it is difficult for you to communicate by telephone, we can send out a registration form for you to complete which we also have in larger print. Alternatively, you can have someone else call on your behalf.

How to book the bus

The Booking Office is open from 9am to 2:30pm Monday to Friday. You need to contact us the day before travel to make your booking.

You can contact us by:

Telephone: **03451 55 11 88**

Alternatively, if you are deaf, have hearing loss or are speech impaired, you can make your bookings using Email or Text.

Email: fife.bus@fife.gov.uk

Text: **07985 737 018***

**Please note this mobile does not accept Voice calls.*

Our Dispatch Team will take a note of where you want to go and what time you would like to travel.

We aim to provide you with a journey ten minutes either side of the time you ask for. If your travel time changes by more than ten minutes, you will receive a phone call to advise you of this.

As the service is demand responsive, there may be occasions when we cannot fulfil your transport requests or only offer one way travel. Should this happen, a member of our Dispatch Team will contact you to discuss this.

When you are using the service, there will likely be other passengers being picked up or dropped off as you travel, so please allow time for this when planning your journey.

| TRAVEL ZONE | |
|----------------|----------------------------|
| Zone 1 | Dunfermline West |
| Zone 2 | Dunfermline Central |
| Zone 3 | Dunfermline East |
| Zone 4 | Cowdenbeath |
| Zone 5 | Kirkcaldy South |
| Zone 6 | Kirkcaldy Central |
| Zone 7 | Kirkcaldy East |
| Zone 8 | Kirkcaldy North |
| Zone 9 | Glenrothes Central |
| Zone 10 | Glenrothes North |
| Zone 11 | Leven Central |
| Zone 12 | Leven East |
| Zone 13 | Leven West |
| Zone 14 | East Neuk |
| Zone 15 | Cupar |
| Zone 16 | Tayport |

CAN TRAVEL WITHIN

Balgonar, Blairhall, Cairneyhill, Carnock, Charlestown, Comrie, Crombie, Crossford, Culross, Dunfermline, Gowkhill, Kincardine, Kingseat, Kinnedar, Limekilns, Newmills, Oakley, Rosyth, Saline, Steelend, Torryburn, Valleyfield

Dunfermline, Kingseat, Rosyth

Aberdour, Dalgety Bay, Dunfermline, Hillend, Inverkeithing, Kingseat, North Queensferry, Rosyth

Ballingry, Cowdenbeath, Crossgates, Crosshill, Donibristle, Fordell, Foulford, Glencraig, Hill of Beath, Kelty, Lochgelly, Lochore, Lumphinnans and Mossgreen

Auchtertool, Burntisland, Inveriel, Kinghorn, Kirkcaldy, Pettycur Bay, Puddledub

Kirkcaldy

Kirkcaldy, West Wemyss

Auchterderran, Cardenden, Cluny, Kinglassie, Kirkcaldy

Auchmuirbridge, Balbirnie, Coaltown of Balgonie, Glenrothes, Leslie, Markinch, Thornton

Auchtermuchty, Dunshalt, Falkland, Freuchie, Gateside, Glenrothes, Giffordtown, Innerleith, Kinloch, Newton of Falkland, Strathmiglo

Buckhaven, East Wemyss, Kennoway, Leven, Methil, Windygates

Bonnybank, Buckhaven, Colinsburgh, Drumeldrie, Earlsferry, East Wemyss, Elie, Kennoway, Kilconquhar, Leven, Lower Largo, Lundin Links, Methil, Upper Largo, Windygates

Buckhaven, Coaltown of Wemyss, East Wemyss, Kennoway, Leven, Methil, Milton of Balgonie, Star, Windygates

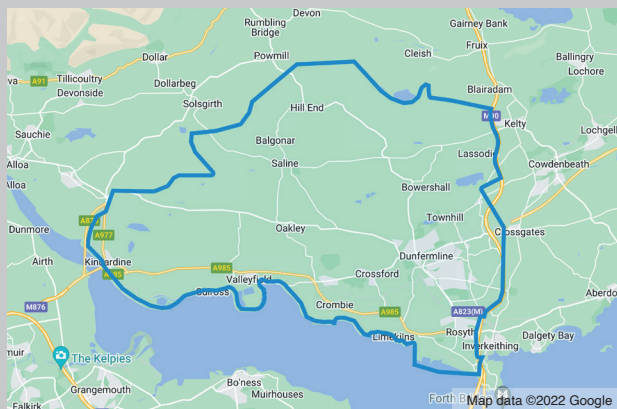
Abercrombie, Anstruther, Arncroach, Boarhills, Carenbee, Cellardyke, Crail, Dunino, Guardbridge, Kilrenny, Kingsbarns, Largoward, Leuchars, Mount Melville, Ovenstone, Peat Inn, Pittenweem, Radernie, St Andrews, St Monans, Strathkinnes

Balmalcolm, Blebocraigs, Bridgend, Cairnie, Ceres, Chance Inn, Collessie, Craigrothie, Craigsanquhar, Cupar, Cupar Muir, Dairsie, Foodieash, Kemback, Kettlebridge, Kettlehill, Kingskettle, Ladybank, Letham, Lindors (All), Montrave, Moonzie, New Gilston, Newburgh, Pitlessie, Pitscottie, Ruthillet, Springfield, Stratheden

Balmerino, Balmullo, Dundee, Gauldry, Kilmany, Newport, Pickletillum, Scottscraig, St Michaels, Tayport, Woodhaven, Wormit

Zone 1

Dunfermline West



Which days can I travel in Zone 1?

Wednesday (Call to book on **Tuesday**)

Friday (Call to book on **Thursday**)

 **03451 55 11 88**

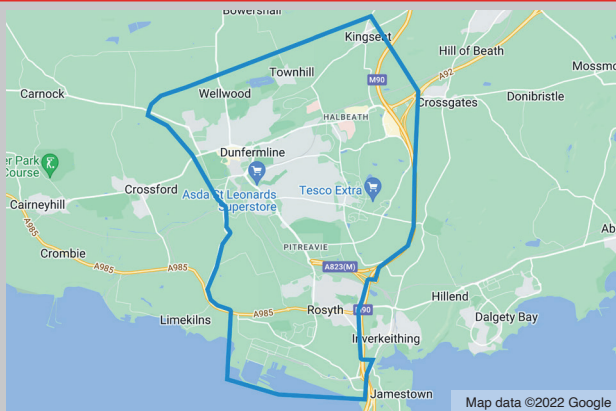
Transport Links

Within the Dunfermline West Zone we can also assist you to access the following transport links:

- Halbeath / Inverkeithing (Ferrytoll) and Kincardine Park & Ride
- Dunfermline Bus Station
- Dunfermline Town, Dunfermline Queen Margaret and Rosyth Railway Stations
- Rosyth Ferry Port

Zone 2

Dunfermline Central



Which days can I travel in Zone 2?

| | |
|------------------|-------------------------------------|
| Monday | (Call to book on Friday) |
| Wednesday | (Call to book on Tuesday) |
| Thursday | (Call to book on Wednesday) |
| Friday | (Call to book on Thursday) |
| Saturday | (Call to book on Thursday) |
| Sunday | (Call to book on Friday) |

 **03451 55 11 88**

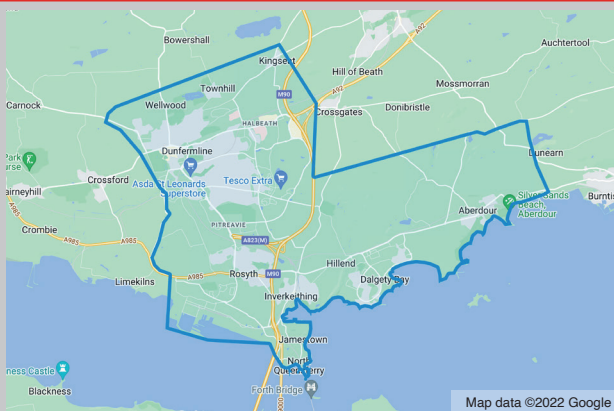
Transport Links

Within the Dunfermline Central Zone we can also assist you to access the following transport links:

- Halbeath / Inverkeithing (Ferrytoll) Park & Ride
- Dunfermline Bus Station
- Dunfermline Town, Dunfermline Queen Margaret and Rosyth Railway Stations
- Rosyth Ferry Port

Zone 3

Dunfermline East



Which days can I travel in Zone 3?

- Monday** (Call to book on **Friday**)
- Wednesday** (Call to book on **Tuesday**)
- Thursday** (Call to book on **Wednesday**)
- Friday** (Call to book on **Thursday**)

 **03451 55 11 88**

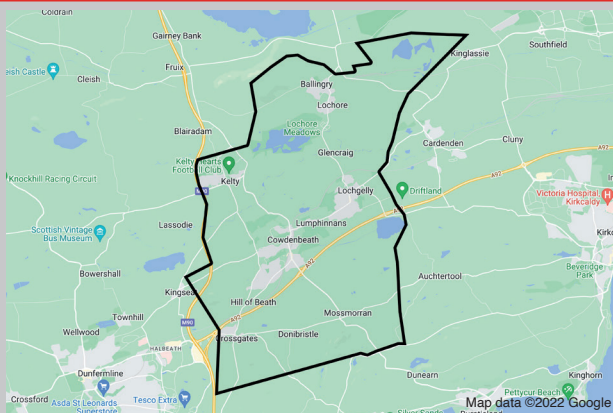
Transport Links

Within the Dunfermline East Zone we can also assist you to access the following transport links:

- Halbeath / Inverkeithing (Ferrytoll) Park & Ride
- Dunfermline Bus Station
- Aberdour, Dalgety Bay, Dunfermline Town, Dunfermline Queen Margaret, Rosyth and North Queensferry Railway Stations
- Rosyth Ferry Port

Zone 4

Cowdenbeath



Which days can I travel in Zone 4?

- | | |
|------------------|-------------------------------------|
| Monday | (Call to book on Friday) |
| Tuesday | (Call to book on Monday) |
| Wednesday | (Call to book on Tuesday) |
| Thursday | (Call to book on Wednesday) |
| Friday | (Call to book on Thursday) |

 **03451 55 11 88**

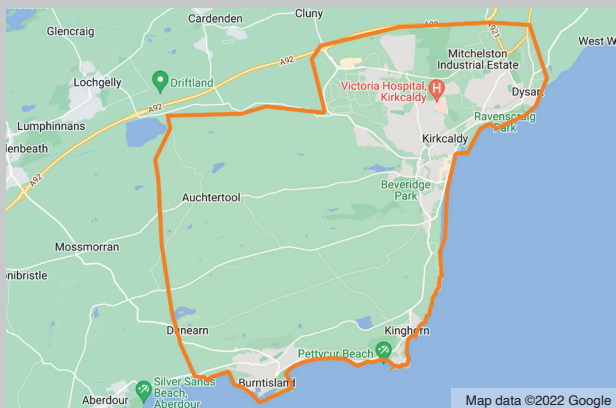
Transport Links

Within the Cowdenbeath Zone we can also assist you to access the following transport links:

- Halbeath Park & Ride
- Cowdenbeath and Lochgelly Railway Stations

Zone 5

Kirkcaldy South



Which days can I travel in Zone 5?

Tuesday

(Call to book on **Monday**)

Thursday

(Call to book on **Wednesday**)

Friday

(Call to book on **Thursday**)

 **03451 55 11 88**

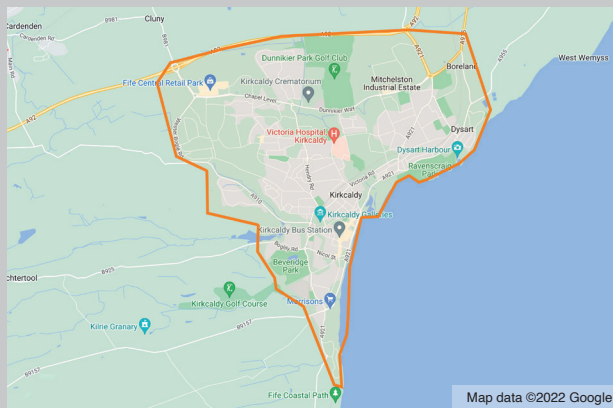
Transport Links

Within the Kirkcaldy South Zone we can also assist you to access the following transport links:

- Kirkcaldy Bus Station
- Kirkcaldy, Kinghorn and Burntisland Railway Stations

Zone 6

Kirkcaldy Central



Which days can I travel in Zone 6?

| | |
|-----------------|-------------------------------------|
| Monday | (Call to book on Friday) |
| Tuesday | (Call to book on Monday) |
| Thursday | (Call to book on Wednesday) |
| Friday | (Call to book on Thursday) |
| Saturday | (Call to book on Thursday) |
| Sunday | (Call to book on Friday) |

 **03451 55 11 88**

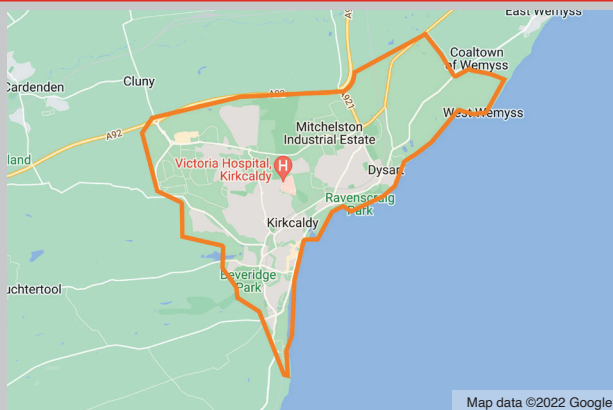
Transport Links

Within the Kirkcaldy Central Zone we can also assist you to access the following transport links:

- Kirkcaldy Bus Station
- Kirkcaldy Railway Station

Zone 7

Kirkcaldy East



Which days can I travel in Zone 7?

Tuesday (Call to book on **Monday**)

Thursday (Call to book on **Wednesday**)

Friday (Call to book on **Thursday**)

 **03451 55 11 88**

Transport Links

Within the Kirkcaldy East Zone we can also assist you to access the following transport links:

- Kirkcaldy Bus Station
- Kirkcaldy Railway Station

Zone 8

Kirkcaldy North



Which days can I travel in Zone 8?

Tuesday (Call to book on **Monday**)

Thursday (Call to book on **Wednesday**)

Friday (Call to book on **Thursday**)

 **03451 55 11 88**

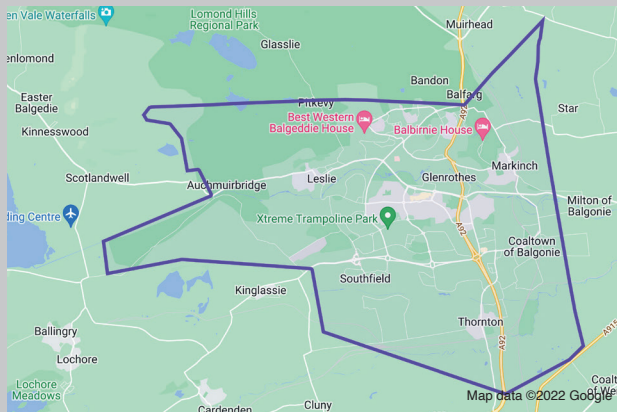
Transport Links

Within the Kirkcaldy North Zone we can also assist you to access the following transport links:

- Kirkcaldy Bus Station
- Kirkcaldy and Cardenden Railway Stations

Zone 9

Glenrothes Central



Which days can I travel in Zone 9?

| | |
|------------------|------------------------------------|
| Monday | (Call to book on Friday) |
| Tuesday | (Call to book on Monday) |
| Wednesday | (Call to book on Tuesday) |
| Friday | (Call to book on Thursday) |
| Saturday | (Call to book on Thursday) |
| Sunday | (Call to book on Friday) |

 **03451 55 11 88**

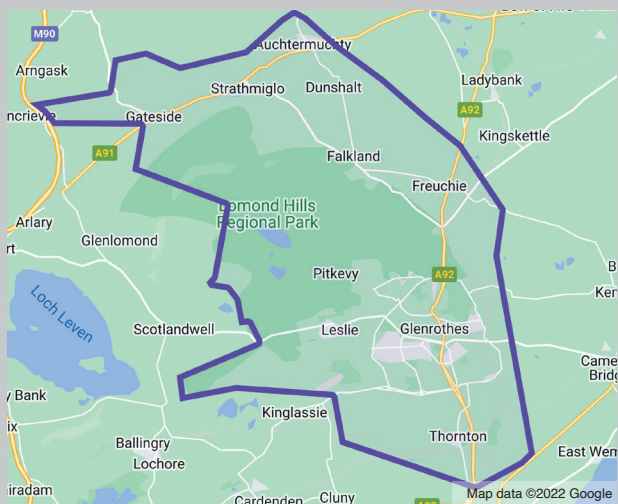
Transport Links

Within the Glenrothes Central Zone we can also assist you to access the following transport links:

- Glenrothes Bus Station
- Markinch and Thornton Railway Stations

Zone 10

Glenrothes North



Which days can I travel in Zone 10?

Monday (Call to book on **Friday**)

Wednesday (Call to book on **Tuesday**)

 **03451 55 11 88**

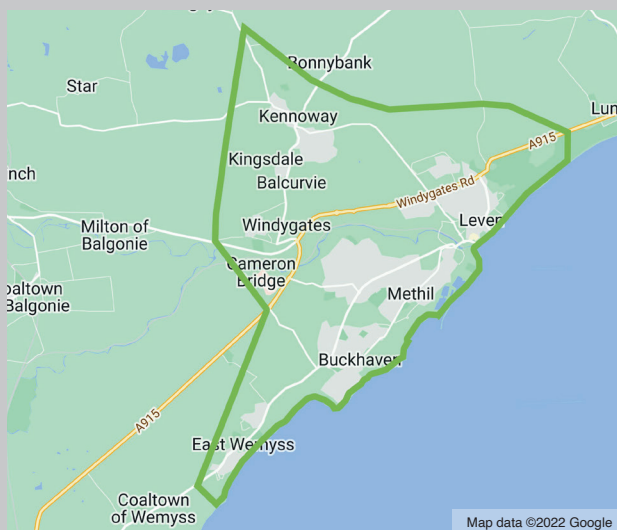
Transport Links

Within the Glenrothes North Zone we can also assist you to access the following transport links:

- Glenrothes Bus Station
- Markinch and Thornton Railway Stations

Zone 11

Leven Central



Which days can I travel in Zone 11?

| | |
|------------------|-------------------------------------|
| Monday | (Call to book on Friday) |
| Tuesday | (Call to book on Monday) |
| Wednesday | (Call to book on Tuesday) |
| Thursday | (Call to book on Wednesday) |
| Saturday | (Call to book on Thursday) |
| Sunday | (Call to book on Friday) |

 **03451 55 11 88**

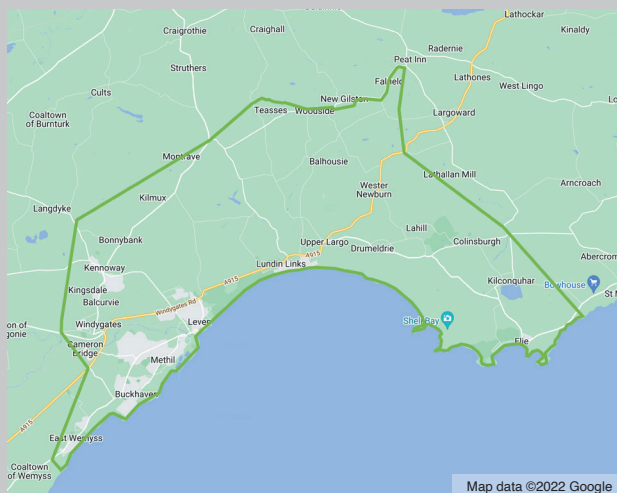
Transport Links

Within the Leven Central Zone we can also assist you to access the following transport links:

- Leven Bus Station

Zone 12

Leven East



Which days can I travel in Zone 12?

Tuesday

(Call to book on **Monday**)

Thursday

(Call to book on **Wednesday**)

☎ 03451 55 11 88

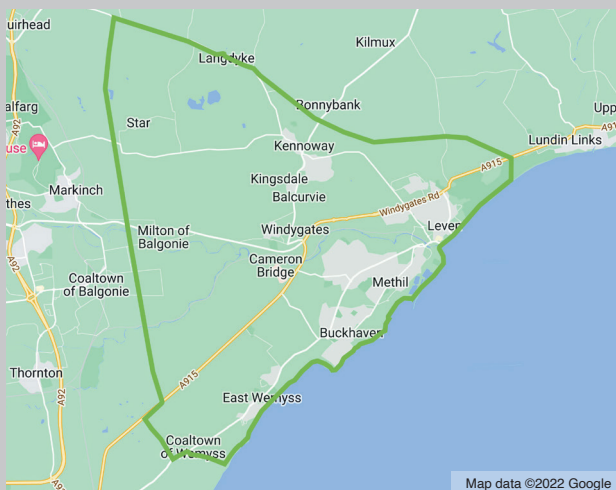
Transport Links

Within the Leven East Zone we can also assist you to access the following transport links:

- Leven Bus Station

Zone 13

Leven West



Which days can I travel in Zone 13?

Tuesday

(Call to book on **Monday**)

Thursday

(Call to book on **Wednesday**)

 **03451 55 11 88**

Transport Links

Within the Leven West Zone we can also assist you to access the following transport links:

- Leven Bus Station

Zone 14

East Neuk



Which days can I travel in Zone 14?

Tuesday

(Call to book on **Monday**)

Thursday

(Call to book on **Wednesday**)

☎ 03451 55 11 88

Transport Links

Within the East Neuk Zone we can also assist you to access the following transport links:

- St Andrews Bus Station
- Leuchars Railway Station

Zone 15

Cupar



Which days can I travel in Zone 15?

Wednesday (Call to book on **Tuesday**)

Friday (Call to book on **Thursday**)

 **03451 55 11 88**

Transport Links

Within the Cupar Zone we can also assist you to access the following transport links:

- Cupar, Ladybank and Springfield Railway Stations

Zone 16

Tayport



Which days can I travel in Zone 16?

Wednesday (Call to book on **Tuesday**)

Friday (Call to book on **Thursday**)

☎ 03451 55 11 88

Transport Links

Within the Tayport Zone we can also assist you to access the following transport links:

- Dundee Bus Station
- Dundee Railway Station

Please note that in addition to the above, we only offer transport to the following locations in Dundee:

- Tesco, Riverside
- Overgate Shopping Centre

If you have any feedback or would like to get in touch, please contact us.

By post:

Passenger Transport Service (DRT)
Bankhead Central
Bankhead Park
Glenrothes
KY7 6GH

By telephone:

03451 55 11 88

Email:

fife.bus@fife.gov.uk

