

Role Profile

WORKFORCE DEVELOPMENT LEAD OFFICER					
Reference No.	A4905 Type Individual				
Service	Human Resources				
Job Family	ily Professional 3		FC9		

Purpose

To provide consultancy support to services in relation to the identification, planning and delivery of solutions to meet their learning and organisational development needs.

Manage/Lead on projects and specific areas of learning and organisational development activity to drive change and deliver performance improvement.

Task or Responsibility - For this role, there is an expectation that all, or a combination, of the following will be undertaken:	Person Specification: Skills, Knowledge, Qualifications or Experience - Criteria can apply to more than one task or responsibility	E	D
Engaging and working with customers within the corporate/service structures to identify needs, desired outcomes, specifications and requirements.	Educated to SCQF level 9 which includes a Degree or equivalent in a relevant subject/professional area	√	
	Post Graduate qualification in associated subject		✓
	Membership of a relevant professional institute/regulatory body	✓	
Leading corporate and professional development projects from inception to completion. Ensuring the complex projects are delivered against desired strategic outcomes, professional standards, organisational cultural expectations and behaviours.	Knowledge of consultancy, commissioning and needs analysis (Focus on customers - See 'How We Work Matters' Framework)	√	
garmanian and an	Ability to provide a regular and effective service	✓	
Identifying, planning, commissioning and delivering the most efficient and effective learning and development interventions using best value	Project management skills (Deliver results)	√	
principles.	Ability to manage competing priorities	✓	

Person Specification: Skills, Knowledge, Qualifications or Experience - Criteria can apply to more than one task or responsibility	E	D
Analytical approach to problem solving and ability to determine creative and practical solutions (Take ownership)	√	
Knowledge and skills in commissioning and project/performance/outcome monitoring	√	
Experience to motivate colleagues and manage performance	√	
IT skills (Embrace technology and information)	√	
Ability to adapt to the situational context and use emotional intelligence appropriate to the situation	√	
Strong organisational, professional and business awareness	✓	
Experience of collaborative working, developing and maintaining effective working relationships (Work together)	✓	
	Qualifications or Experience - Criteria can apply to more than one task or responsibility Analytical approach to problem solving and ability to determine creative and practical solutions (Take ownership) Knowledge and skills in commissioning and project/performance/outcome monitoring Experience to motivate colleagues and manage performance IT skills (Embrace technology and information) Ability to adapt to the situational context and use emotional intelligence appropriate to the situation Strong organisational, professional and business awareness Experience of collaborative working, developing and maintaining effective working relationships (Work	Qualifications or Experience - Criteria can apply to more than one task or responsibility Analytical approach to problem solving and ability to determine creative and practical solutions (Take ownership) Knowledge and skills in commissioning and project/performance/outcome monitoring Experience to motivate colleagues and manage performance IT skills (Embrace technology and information) Ability to adapt to the situational context and use emotional intelligence appropriate to the situation Strong organisational, professional and business awareness Experience of collaborative working, developing and maintaining effective working relationships (Work

Additional tasks or responsibilities – this is a generic role, however this particular job may also require you to undertake the following:						
Task or Responsibility - For this role, there is an expectation that all, or a combination, of the following will be undertaken:	Person Specification: Skills, Knowledge, Qualifications or Experience - Criteria can apply to more than one task or responsibility					
Type of Protection of Vulnerable Groups Scheme (PVG Scheme) or Disclosure Check required						
Before confirming appointment: You may be required to obtain PVG scheme membership or a Disclosure check. Please refer to the job advert for clarification of the specific requirement.						
Additional Information – the following information is available:	ional Information – the following information is available: Expected Behaviours – It is essential that you display the following behaviours as they are expected of all our employees:					
 Skills Framework (if applicable) How we work matters Focus on Customers Work Together Embrace Technology & Information Deliver Results 						