



Role Profile

Chargehand (Street Cleansing)

Reference No.	A4610	Type	Individual
Service	Environmental and Building Services		
Job Family	Technical 4	Grade	FC4

Purpose

Responsible for the provision of frontline services on behalf of Street and Open Space's at local Area/Ward level, including supporting and directing a team of Environmental Cleansing Operatives.

Task or Responsibility - For this role, there is an expectation that all, or a combination, of the following will be undertaken:	Person Specification: Skills, Knowledge, Qualifications or Experience - Criteria can apply to more than one task or responsibility	E	D
Scheduling work and instructing team members on day to day tasks and workload within a geographical area (i.e. prioritise workload, achieve targets). Instruct staff as required on matters relating to their job completion. (i.e. specification details, aims and values).	<p>Educated to SCQF level 4, which includes National 4 or Standard Grades at General level or O' Grades or equivalent evidence of attainment, gained while acting up to the role (Deliver Results – 'See How We Work Matters')</p> <p>CMI SCQF level 6 Award in First Line Management (S6A1) or equivalent</p> <p>Ability to provide a regular and effective service</p>	√	√
Providing regular 'hands-on' coaching to team members in methods	Experience of supervising a team (Work Together)	√	

E = Essential Criteria D = Desirable Criteria

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of service delivery to encourage and maintain good practices.			
Assisting in the review of practices and procedures to bring about improved service delivery, customer satisfaction and more effective use of resources.	Knowledge of required plant and equipment in street cleaning operations or a similar environment.	√	
Driving allocated vehicles and operating small plant including tractor, trailer and snow clearing equipment on footways.	Valid driving licence including entitlement to drive light plant and vehicles e.g. compact tractor, pick-up, van	√	
Undertaking daily vehicle checks and maintenance at prescribed frequencies in accordance with the manufacturer's instructions and training.			
Removing litter, animal carcasses, animal faeces and other debris from designated areas.	Experience of following Health & Safety procedures, COSHH and Risk Assessments (Take Ownership)		√
Reporting illegal dumping and manually removing when instructed.			

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Servicing and other maintenance of public litter and waste bins.	Experience of working in a customer service role which includes carrying out tasks for the public (Focus on Customers)	√	
Uplifting and transfer of waste in accordance with council procedures.			
Operating equipment and tools including inspection, routine maintenance and cleaning e.g. chemical sprayers, gum removal equipment and other pedestrian controlled powered equipment.	Experience of maintaining and using power tools and equipment.	√	
Inspecting and clearing water course grids.			
Completing daily work plans to set standards ensuring compliance with EU/domestic drivers hours rules.			
Complying with all Service health and safety rules and procedures and ensuring accurate completion of any relevant documentation.			
Undertaking other general labouring duties including manual snow clearing.	Experience of manual outdoor work in all weathers in a similar environment.		√

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Liaising with the Environmental Cleansing Supervisor on a daily basis whilst accurately completing daily routine and ad hoc work records.	Experience of using IT systems, including data input and updating records (Embrace Technology & Information)	√	
Assisting the Environmental Cleansing Supervisor in directing and co-ordinating the staff and workload within a geographical area.	Experience of forward planning and scheduling work plans	√	
Driving and operating a Mechanical Street Sweeping Vehicle (MSV) and small tractors for the effective and efficient completion of daily work.	Driver Certificate of Professional Competence (CPC)		√
Assisting the Environmental Cleansing Supervisor at meetings with Councillors, external and internal partners.	Experience of communicating to a varied audience	√	
Providing cover for Environmental Cleansing Supervisor as requested.			
Undertaking all other duties as required for the role. Duties will be in line with the grade.			

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Additional tasks or responsibilities – this is a generic role, however this particular job may also require you to undertake the following:

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Job Title (Specialists Tasks)

Type of Protection of Vulnerable Groups Scheme (PVG Scheme) or Disclosure Check required

Before confirming appointment: You may be required to obtain PVG scheme membership or a Disclosure check. Please refer to the job advert for clarification of the specific requirement.

<p>Additional Information – the following information is available:</p>	<p>Expected Behaviours – It is essential that you display the following behaviours as they are expected of all our employees:</p>
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- Skills Framework (if applicable)
- **How** we work matters

- Take Ownership
- Focus on Customers
- Work Together
- Embrace Technology & Information
- Deliver Results