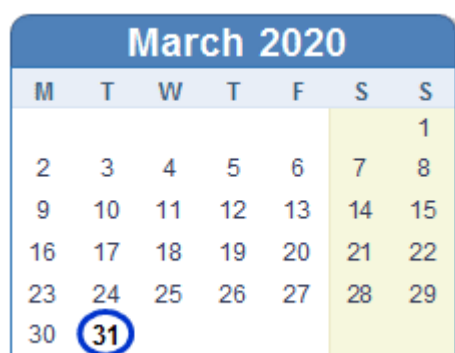


## Easy Read Biennial Report



**1st April 2018 to 31st March 2020**





The law says that the Adult Support and Protection Committee (ASPC) has to make a report every two years about their work.

This is called the 'biennial report'.

It is about the work the Committee has been doing over the two years from April 2018 to March 2020.

## Reports of Harm



There were 5677 reports of harm.

This is more than the number from the last report.



More people are reporting harm.

This could be because more people know what harm is and know how to report concerns.



Most reports come from:

- Police
- NHS Fife—people who work in health
- Social Work

There have been more reports from all organisations.

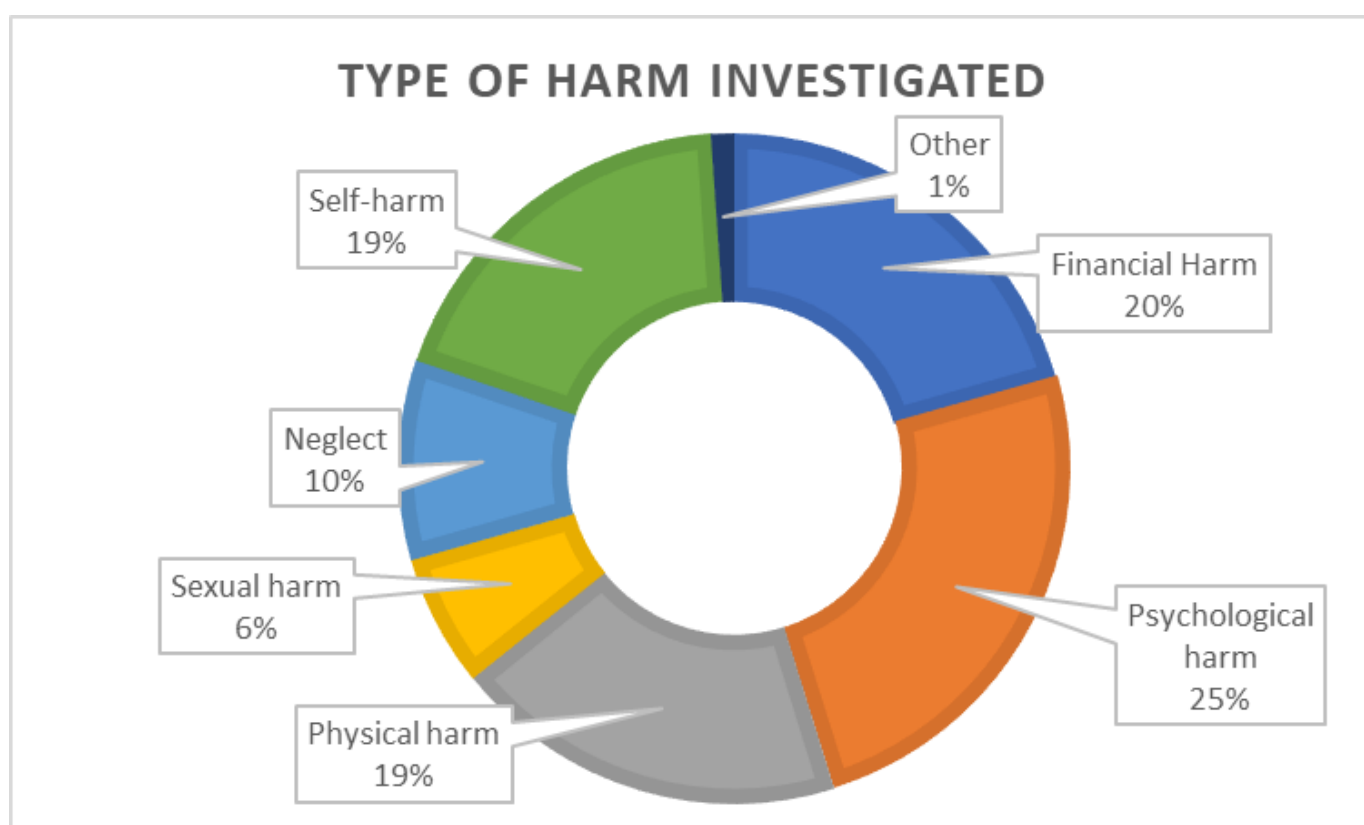
After harm is reported there are a number of things that can happen.

There could be:



- An adult protection investigation
- Support offered to help people live safely
- Some adults might not want any help at all.

Investigations tell us more about the harm that is reported.

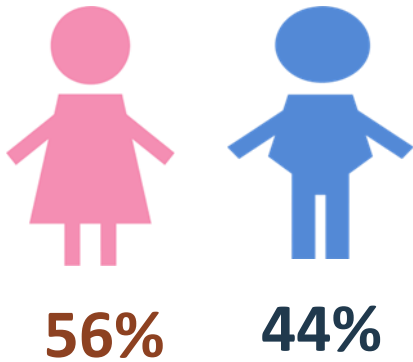




Of the 5677 reports of harm 724 went to investigation.

An investigation finds out:

- what harm has happened
- what needs to be done to protect the adult



There were slightly more investigations for women than men.



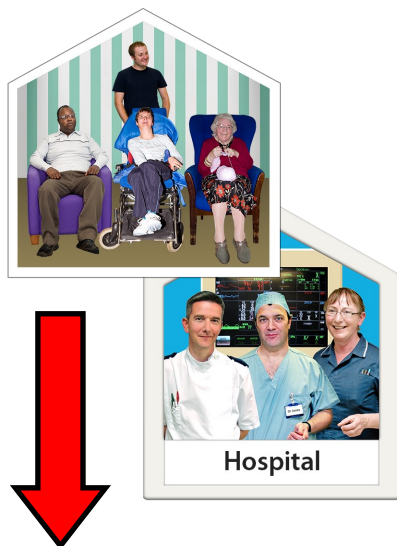
Most investigations are for people aged between 40-64.



Most investigations are for:

- emotional harm—when a person makes you feel sad or upset.
- financial harm— stopping you from having your money or the things you own.
- physical harm—someone doing things that hurt your body or stop you moving about.
- self-harm—hurting yourself because it makes you feel better when you are upset or worried.





Large scale investigations take place when there are reports of harm about two or more people in a regulated service like a care home or hospital.

There were 4 large scale investigations.  
This number has gone down.



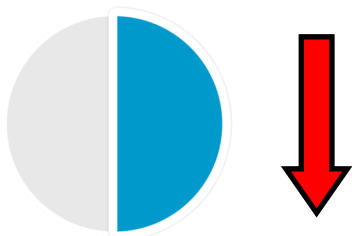
### **Where is harm happening?**

Harm most often happens where people live.

This is usually in their own home.



The number of reports of people at risk in a care home has gone down by a lot.



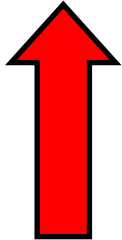
It is only half as many people.



An adult support and protection case conference can happen after an investigation.

It is when organisations meet with the adult who is being harmed.

Together they agree how to reduce or stop the harm and who will be involved to support the adult become safer.



There were 175 case conferences.

This number has gone up.



An Initial Case Review is when the Committee looks at an adult protection case to find out how staff can learn from it, and make things better.

There were 8 Initial Case Reviews.

There was 1 Significant Case Review.

**What has the Committee changed?**

**New work polices.**

This includes:

- a plan to work with people who go missing
- a plan for people who have lots of reports of harm.





## Information and advice:



- Short, clear information is given to staff, and we ask them to tell us how they will use it to change how they work.
- A monthly e-newsletter
- The Engagement and Participation Coordinator speaks to community groups
- A plan for working with service users
- A meeting where staff in a local area can talk about adult protection
- A new group to work on financial harm and new financial harm information for staff.



## Making skills and knowledge better.

There is new training for staff about:

- Harm in the home
- Harm in care settings
- The different laws that are used and how they work together in adult protection
- Interviewing someone in an investigation.



We will look at facts and figures so that we can make services better and tell more people about adult protection.

## What makes things difficult?



The coronavirus pandemic means everyone has found new ways of working.

We are making a coronavirus recovery plan.

It will make sure that we still know about adults at risk of harm and make sure they get good, person-centred support.



It will link with a new communications plan to tell people about adult protection.



We will look at the different types of financial harm that are happening.

We will decide what work can be done to tell more people about financial harm and how to stop it from happening.



We must improve the ways we find out what adults at risk, carers, family and staff think about the adult protection process.

This is in the Service User Engagement Strategy.



## Future plans

In the next two years the Committee will look at:

- Working on the actions in the coronavirus recovery plan.
- Changing the way we get facts and figures and using the information better.
- Making sure adults at risk of harm get support as soon as possible.
- Working with Fife Suicide Prevention Forum, Fife Violence Against Women Partnership and Fife Alcohol and Drug Partnership to reduce the number of people who complete suicide.
- Make sure staff use the Financial Harm protocol.
- Look at the links between homelessness and adult protection and work to make this better.
- Make sure that service users, their carers and family have ways to say what they think about the adult protection process.





Information about all the work the Committee is doing is online at:

**[www.fife.gov.uk/adultprotection](http://www.fife.gov.uk/adultprotection)**

**Seen Something? Say Something.**

**Call the Adult Protection Phone Line**

**01383 602200**

**People with a hearing loss – SMS 07781 480 185**



### **Alternative Formats**

Information about Fife Council can be made available in large print, braille, audio CD/tape and Gaelic on request by calling  
**03451 55 55 00**



### **British Sign Language**

please text (SMS) 07781 480 185



### **BT Text Direct:**

18001 01592 55 11 91

### **Language lines**

Arabic	خط هاتف اللغة العربية: 03451 55 55 77
Bengali	বাংলায় আলাপ করার জন্য টেলিফোন লাইন: 03451 55 55 99
Cantonese	中文語言熱線電話: 03451 55 55 88
Polish	Polskojęzyczna linia telefoniczna: 03451 55 55 44
Urdu	اُردو زبان کے لیے ٹیلیفون نمبر 03451 55 55 66