# Adult Support & Protection Accessible Information Survey

**Purpose**

The purpose of this survey was to gain information on:

- Knowledge of accessible information

- Who uses accessible information, or is responsible for creating it, within their workplace.

The survey also provided the opportunity to promote that all Adult Protection information is available at: fifedirect.org.uk/adultprotection including "Easy Read" resources.

The survey was available online, and was distributed electronically to Health & Social Care staff by Adult Protection Committee representatives.
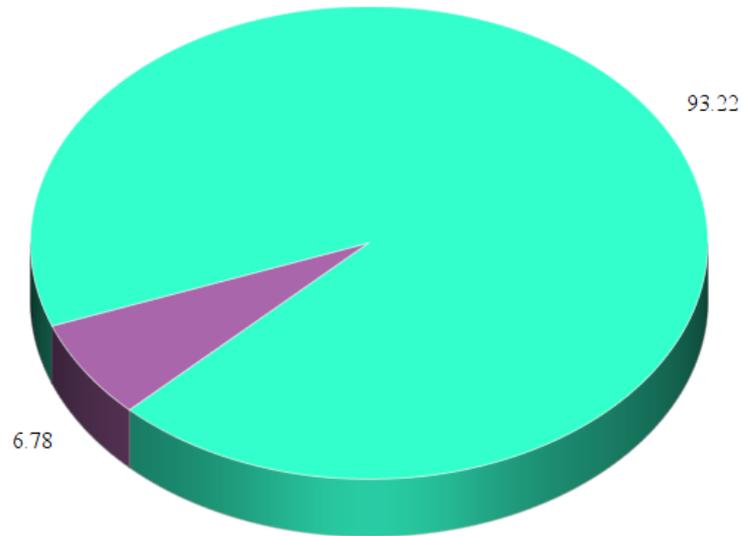
**Results**

Survey responses gained from 12 September 2016—31 January 2017

There were 59 respondents (not every respondent answered every question)
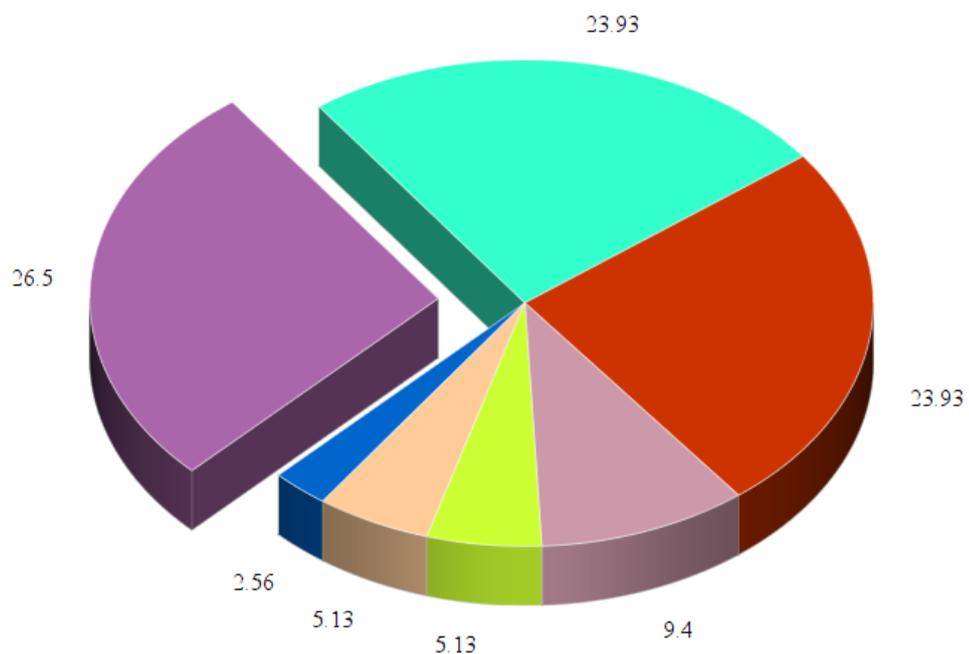
Question 1:  Is accessible information for:

■ People with learning disabilities     ■ Everyone

There were no responses to the options 'people with sensory impairments', 'people who can't read well' or 'people who don't speak English'.
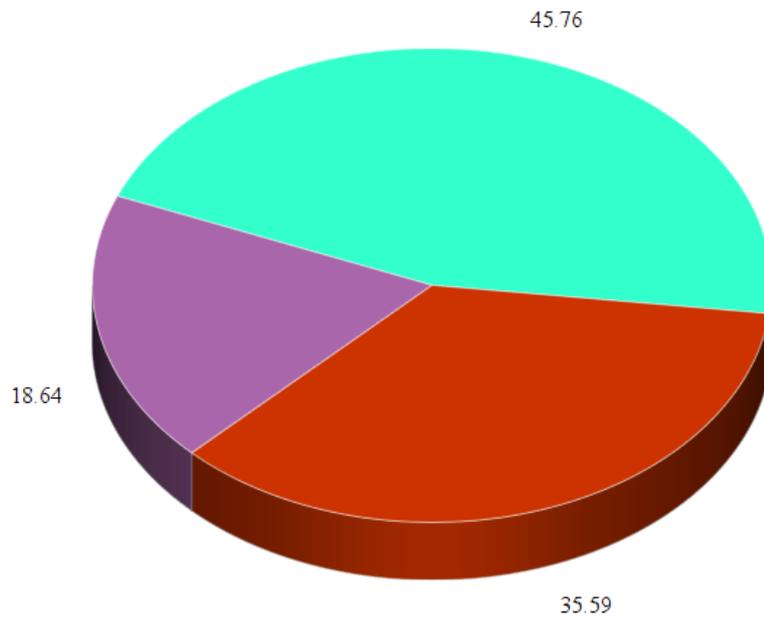
93.22

6.78

Question 2:  What types of accessible information have you benefited from within your organisation?

■ Easy Read     ■ Large Print     ■ Info in language other than English     ■ British Sign Language
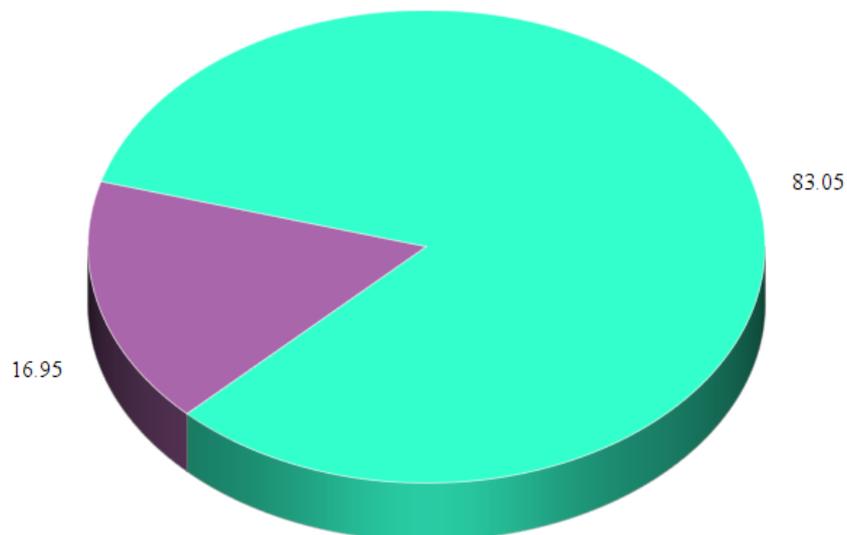■ Subtitles     ■ Adaptive technology     ■ Podcasts

23.93

26.5

23.93

2.56

5.13

5.13

9.4

Question 3: Would you know how to create accessible information?

■ Yes I could do it myself    ■ No but I would know who to ask    ■ No

45.76

18.64
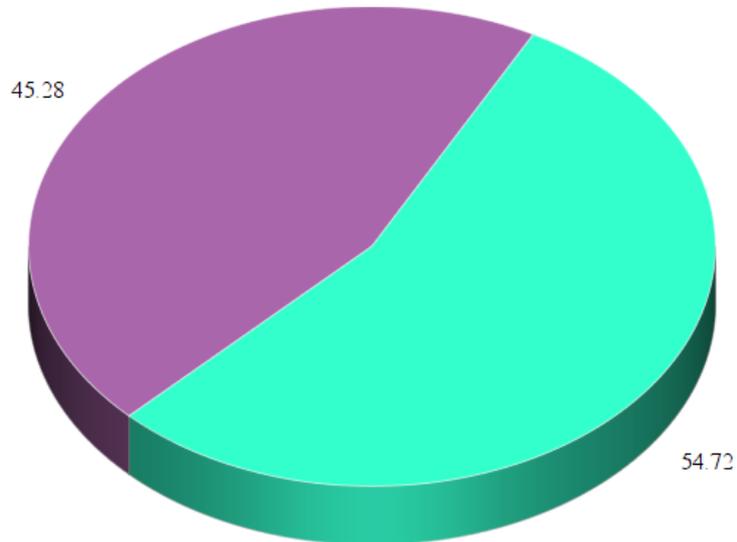
35.59

Question 4: Have you ever used the Easy Read resources on the Adult Protection website?

■ Yes    ■ No

83.05

16.95

Question 5:  Do you have Easy Read resources in your organisation?

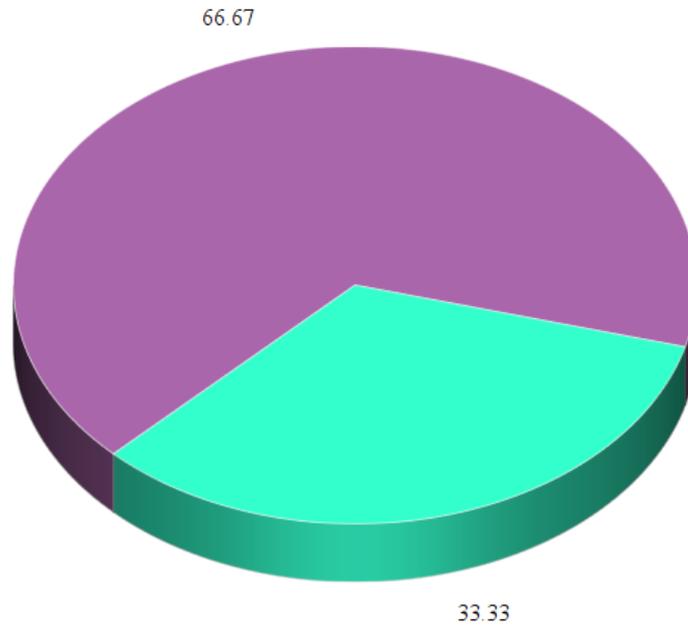■ Yes     ■ No

45.28

54.72

Give details of where these could be found online:

- Fife Council intranet

- NHS intranet

  - Antenatal

  - Psychology

  - Learning Disability service

  - Nail surgery

- Fife Direct

- Communication for Health website

- GIFT

- Moodcafe website

Question 7: If there was a service developing Easy Read information would you or your organisation use it?

■ Yes　　■ No

66.67

33.33

26 positive responses were received from:

- Fife Council
  - Adult Services
  - Adult Services (Resources)
  - Community Support Services
- NHS Fife
  - Psychology
  - Learning Disability Physiotherapy
  - Community Nurses
  - Dietetic Department
  - Podiatry
  - Physiotherapy
  - Stop Smoking Service

# Findings:

- It is a positive response that over 93% of respondents see accessible information as being for everyone.  There may be legal imperatives for agencies to provide information in accessible formats for example:

  - Equality Act 2010 requires public authorities to make reasonable adjustments for disabled people to avoid disadvantage and is clear that reasonable adjustment includes provision of information in an accessible format.

  - United Nations Declaration on the Rights of Disabled People.  Articles 9 and 21 require disabled people to have access to information and communication in different forms.

  - Public authorities should also comply with the Public Sector Equality Duty and ScotGov Principles of Inclusive Communication.

- Easy Read, large print, and information translated into community languages are the most used forms of accessible information.

- Over 64% of respondents could either create Easy Read information, or would know who to ask about it.

- 83% of respondents have not used any Adult Protection Easy Read resources

- 54% of respondents do not have Easy Read resources within their organisation.

- Over 66% of respondents would use an Easy Read service.  The majority of these respondents came from NHS services.


# Recommendations

- The Adult Support & Protection Committee to consider the findings in relation to the ASPC Improvement Plan objectives.

- ASPC to establish if there is any additional action they may wish to take which may address the findings.