



# Role Profile

## Mobile Emergency Carer

Reference No:	A4686		
Service:	Older People's Services		
Job Family:	Social Services/Social Work/Social Care	Grade:	FC4

### Purpose

Providing support on a 'one-to-one' basis to people who have a wide range of care needs, within their own homes across the whole of Fife.

**Task or Responsibility** - For this role, there is an expectation that all, or a combination, of the following will be undertaken:

Responding to Community Alarm Call's, using specialised lifting equipment, such as Elk, Camel, sliding sheets and transfer boards  
Moving and handling of equipment and people such as pushing and pulling of equipment such as hoists, wheelchairs and bathing chairs is an integral part of the post.

Assisting fallen non injured clients in line with Fife Falls guideline.

Providing support and personal care for service users and their carers in accordance with an assessed need using professional, sensitive, flexible methods and skills, all in accordance with National Care Standards.

**Person Specification: Skills, Knowledge, Qualifications or Experience** - Criteria can apply to more than one task or responsibility

**E**      **D**

Must hold or be willing to achieve Social Services and Healthcare SCQF level 6 (equivalent to SVQ2) or equivalent, to meet the Scottish Social Services Council (SSSC) registration

✓

"When you apply to register with the SSSC and if you do not currently hold the required qualification(s), you can still be granted registration subject to the condition that you must achieve the required qualification within your first period of registration"

✓

Team working skills

✓

Knowledge of Health and Safety

✓

✓

E = Essential Criteria    D = Desirable Criteria

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	Ability to undertake the physical requirements associated with the job		
Ensuring the individuality, personal dignity and confidentiality of service users are respected at all times.	Non-judgemental and caring skills	✓	
Creating a supportive atmosphere where service users can achieve maximum independence.	Ability to work with minimal supervision	✓	
Ensuring the maintenance of a positive approach to service users' capabilities and upholding the best practices and aims of care in all work settings.	Knowledge of National Care Standards		✓
Providing planned care and support as detailed within support plans	Knowledge of following instructions in a safe and responsible manner	✓	
Ensuring all duties and responsibilities are performed in a safe manner to minimise risk to service users, carers and colleagues			
Recording service user information factually in individual support plans	IT skills	✓	
Supporting service users at times of distress, anxiety and confusion.	Knowledge of issues affecting vulnerable people	✓	
Reviewing own development needs, participating fully in supervision, training and taking personal responsibility for Post Registration Training and Learning.			
Ensuring that all information received and disseminated, whether verbal, written or electronic concerning all employees or service users is treated in the strictest of confidence and that all information held is regulated and controlled in a similar manner in compliance with Data Protection Legislation	Experience of maintaining and retaining confidential information relating to sensitive or personal matters	✓	
Driving a Council vehicle.	Valid driving licence	✓	
	Ability to travel and work across Fife	✓	
	Experience of working at night		✓
Undertaking all other duties as required for the role. Duties will be in line with the grade.			

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Additional tasks or responsibilities – this is a generic role, however this particular job may also require you to undertake the following:			
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## Type of Protection of Vulnerable Groups Scheme (PVG Scheme) or Disclosure Check required

**Before confirming appointment:** You may be required to obtain PVG scheme membership or a Disclosure check. Please refer to the job advert for clarification of the specific requirement.

Additional Information – the following information is available:	Expected Behaviours
<ul style="list-style-type: none"> <li>Skills Framework (if applicable)</li> <li><b>How</b> we work matters</li> </ul>	<p>Every council employee is expected to lead the way by making decisions and behaving in ways that uphold our community commitments and values.</p> <p>Please refer to How We Work Matters Guidance to learn more.</p>