

LINK WORKER (ACTION 15)

Reference No.	A4631	Type	Individual
Service	Adult Services		
Job Family	Para Professional 4	Grade	FC6

Purpose

The postholder will provide support to people affected by mental and physical ill health, by providing one to one support and guidance within the community.

The postholder will support the individual to identify and shape their outcomes focused pathway that meets the individual needs and will be monitored and reviewed to ensure the best personal outcomes are achieved.

The post holder will work closely with Fife Council, NHS Fife, third sector organisations and a wide range of community resources to support individuals to make meaningful connections, encourage self-management and improve quality of life and mental wellbeing

Task or Responsibility - For this role, there is an expectation that all, or a combination, of the following will be undertaken:		Person Specification: Skills, Knowledge, Qualifications or Experience - Criteria can apply to more than one task or responsibility	E	D
Main Responsibility To work within the Guiding Principles of Local Area Co-ordination at and to use this approach to help support people to have a better quality of life through the delivery of positive outcomes for people and communities.		Educated to SCQF level 7, which includes HNC or Advanced Highers or equivalent SVQ Level 3 Social Services & Healthcare	✓	✓
Tasks Relating to the Individual <ul style="list-style-type: none"> Support people affected by mental and physical ill health to access community resources and supports following a referral from NHS Fife and/or Mental Health Services. To assist people affected by mental and physical ill health and their families/carers to develop contacts, links and relationships with others in their local community. 		Experience of delivering a customer focused service Experience of working alongside statutory agencies, community development and working with the voluntary sector Experience of community development Ability to travel throughout Fife	✓ ✓ ✓	✓

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<ul style="list-style-type: none"> • Assist individuals in need of additional support to access appropriate solutions and to build their capacity in order to minimise appointments and admissions to primary and acute care. • Support people to access alternatives to statutory services and to divert away from these by exploring more creative and personalised solutions for the individual. • Meet up with people in their homes, in the local community or at your place of work as appropriate. • Use 'Good Conversations' and active listening skills to enable the individual to identify their own strengths and the things that are going well for them 				
Tasks Relating to the Community <ul style="list-style-type: none"> • Work in partnership with people, the local community, agencies and any others to determine preferred and available supports and options for the people you are supporting to ensure the best possible outcomes for them. • Actively engage in community mapping activities in order to identify community resources. 		Experience and ability to work without direct supervision Team working skills Ability to maintain strong working relationships with a range of stakeholders	✓ ✓ ✓	
Planning tasks and managing workload independently.		Organisational skills	✓	
Preparing standard reports for internal use including outcome measuring plans and recording advice provided.		Communication skills	✓	
Maintaining information and monitoring systems relating to the post.		IT Skills	✓	
Support Local Area Co-ordinators to involve local communities in developing and mapping community led solutions for people experiencing mental and physical health conditions.		Ability to be innovative and creative Problem solving skills	✓ ✓	
Actively challenge stigma and discrimination associated with mental health through contribution to anti-stigma campaigns and events		Knowledge and/or experience of working alongside people affected by mental health issues.		✓

Role Profile

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Undertaking all other duties as required for the role. Duties will be in line with the grade.

Additional tasks or responsibilities – this is a generic role, however this particular job may also require you to undertake the following:

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Type of Protection of Vulnerable Groups Scheme (PVG Scheme) or Disclosure Check required

Before confirming appointment: You may be required to obtain PVG scheme membership or a Disclosure check. Please refer to the job advert for clarification of the specific requirement.

Additional Information – the following information is available:	Expected Behaviours Every council employee is expected to lead the way by making decisions and behaving in ways that uphold our community commitments and values. Please refer to How We Work Matters Guidance to learn more.
<ul style="list-style-type: none"> • Skills Framework (if applicable) • How we work matters 	