

Roads & Transportation Scrutiny PI Report

Key **KPI Status:**  OK  Warning  Alert  Data only  Unknown **Trend:**  Improving  No change  Getting worse

Customer

Performance Indicator	2021/22	2022/23	2023/24	2024/25	2025/26	Target	Status	Long Trend
Roads & Transportation Stage 1 Complaints actioned < 5 days	74%	79%	89%	83%	84%	90%		
Roads & Transportation Stage 2 Complaints actioned < 20 days	100%	88%	88%	81%	78%	85%		
Numbers using 'Fife Bus' (Ring & Ride and Dial-A-Ride)	87,454	115,003	134,525	127,464	136,931	Target not appropriate		
Number of passengers carried on supported bus services in Fife	1,341,674	2,235,227	2,556,341	3,109,154	3,457,028	Target not appropriate		
Increase cycle usage on key monitored routes	242,707	216,624	214,302	190,394	173,711	Target not appropriate		

LGBF

Performance Indicator	2021/22	2022/23	2023/24	2024/25	Family Group Av 2024-25	Target	Status	Long Trend
Cost of roads per kilometre (LGBF)	£11,187	£12,296	£12,577	£13,953	£13,954	£13,629		
Percentage of A Class roads considered for maintenance treatment (LGBF)	29.20%	29.90%	28.40%	28.80%	28.30%	30.60%		
Percentage of B Class roads considered for maintenance treatment (LGBF)	34.80%	33.70%	32.70%	30.00%	29.6%	34.60%		
Percentage of C Class roads considered for maintenance treatment (LGBF)	30.10%	28.30%	27.50%	28.30%	32.30%	34.20%		
Percentage of unclassified roads considered for maintenance treatment (LGBF)	35.10%	33.60%	33.20%	33.10%	35.70%	36.20%		

Resources

Performance Indicator	2021/22	2022/23	2023/24	2024/25	2025/26	Target	Status	Long Trend
Roads & Transportation - Average WDL per FTE	14.81	17.96	16.96	22.34	25.48	22.2		
Roads & Transportation - Average Long Term WDL per FTE	11.14	13.69	12.6	18.28	21.27	18.2		
Roads & Transportation Workforce who are Female (%)	23.60%	22.50%	20.80%	20.00%	19.90%	Target not appropriate		
Roads & Transportation Workforce who are Full-time (%)	89.80%	90.50%	90.40%	88.30%	88.10%	Target not appropriate		
Roads & Transportation Workforce who are Permanent Employees (%)	96.40%	97.80%	98.70%	98.20%	98.70%	Target not appropriate		
Roads & Transportation Employee Turnover	N/A	N/A	10.13%	8.57%	12.20%	10%		
Roads & Transportation Employees aged 24 and under (%)	4.30%	3.30%	3.10%	3.40%	3.40%	Target not appropriate		
Roads & Transportation Employees aged 25 to 39 (%)	17.51%	19%	17.14%	17.66%	16.71%	Target not appropriate		
Roads & Transportation Employees aged 40 to 54 (%)	39.09%	39%	38.44%	39.22%	38.73%	Target not appropriate		
Roads & Transportation Employees aged 55 and over (%)	39.10%	38.80%	41.30%	40.80%	41.10%	Target not appropriate		
Roads & Transportation Number of Voluntary Redundancies (FTEs)	0	0	0	0	0	Target not appropriate		
Roads & Transportation Number of WYI Bids	2	0	0	0	2	Target not appropriate		
Roads & Transportation Number of WYI Programme new starts	2	0	0	0	2	Target not appropriate		

Service Operations

Performance Indicator	2021/22	2022/23	2023/24	2024/25	2025/26	Target	Status	Long Trend
Road Safety Defect Repairs Priority 1 - 24hrs repair (%)	83.90%	79.30%	63.90%	92.90%	Data not yet available	99%		
Road Safety Defect Repairs Priority 2 - repaired within 5 working days (%)	86.20%	86.50%	60%	82%	Data not yet available	95%		
(%) Fife Roads Lighting Repairs completed within 7 days	93.90%	94.80%	93.10%	85.60%	82.70%	94%		
Fife Traffic Signal Repairs completed within 48 hours (%)	96.20%	95%	97.50%	95.20%	97.20%	98%		
Traffic Regulation Orders implemented within 6 months for routine work (%)	16%	36%	47%	27%	Data not yet available	88%		
Pre-grits completed within 3 hours of operations starting (%)	92%	82%	85%	85%	Data not yet available	85%		
All people slightly injured as a result of road accidents	154	253	252	236	245	Target not appropriate		
People killed as a result of road accidents	2	8	15	12	5	12		
People seriously injured as a result of road accidents	62	86	111	101	142	69		
Street lighting columns that are over 30 years old (%)	32.05%	31.70%	31.78%	32.25%	33.49%	30%		
Customer Total Energy - Street Lighting (kWh)	9,043,204	8,705,879	8,407,401	8,289,994	8,172,545	8,289,994		
Road network considered for maintenance (%) Fife	33.60%	32.40%	31.60%	31.50%	30.60%	Target not appropriate		