

Planning, Sustainability & Climate Scrutiny PI Report

Key KPI Status:  OK  Warning  Alert  Data only  Unknown **Trend:**  Improving  No change  Getting worse

Customer

Performance Indicator	2021/22	2022/23	2023/24	2024/25	2025/26	Target	Status	Long Trend
Planning Stage 1 Complaints actioned < 5 days	77%	78%	100%	93%	83%	90%		
Planning Stage 2 Complaints actioned < 20 days	77%	62%	69%	49%	49%	85%		
Customers satisfied with planning service (%)	72.73%	78.57%	85.56%	91.05%	*89.47%	80%		

*quarter 4 data is not yet available

LGBF

Performance Indicator	2021/22	2022/23	2023/24	2024/25	Family Group Av 2024-25	Target	Status	Long Trend
CO2 Emissions area wide per capita (LGBF)	7.61	7.74	8.01	7.57	5.05	4.54		
CO2 Emissions area wide: within scope of LA per capita (LGBF)	4.56	4.26	4.81	4	4.72	4.06		
CO2 Emissions from Transport per capita	27.79	30.2	32.64	31.31	26.67	28.61		
CO2 Emissions from Electricity per capita	50	44.46	47.8	46	39.11	47.61		
CO2 Emissions from Natural Gas per capita	54.83	50.22	48.87	43.07	47.88	57.52		
Cost per planning application (LGBF)	£4,653.40	£5,698.23	£6,901.50	£8,305.02	£9,024	£6,926		
Average time per business and industry planning application (weeks) (LGBF)	16.9	16.5	10.3	14.2	10	14.3		

Resources

Performance Indicator	2021/22	2022/23	2023/24	2024/25	2025/26	Target	Status	Long Trend
Planning staff who are happy at work (%)	75%	92%	90%	86%	87%	80%		
Planning Service - Average WDL per FTE	DIV/0	6.51	6.26	3.59	5.8	3.5		
Planning Service - Average Long Term WDL per FTE	3.25	4.39	3.28	0.68	3.62	0.6		
Planning Workforce who are Female (%)	37.90%	33.30%	38.20%	39.50%	37.80%	Target not appropriate		
Planning Workforce who are Full-time (%)	84.80%	84.60%	88.20%	88.40%	85.60%	Target not appropriate		
Planning Workforce who are Permanent Employees (%)	92.40%	89.70%	83.80%	84.90%	83.30%	Target not appropriate		
Planning Employee Turnover	N/A	N/A	7.35%	13.95%	12.22%	10%		
Planning Employees aged 24 and under (%)	7.60%	9%	7.40%	7%	11.10%	Target not appropriate		
Planning Employees aged 25 to 39 (%)	18.18%	23.08%	30.88%	31.40%	27.78%	Target not appropriate		
Planning Employees aged 40 to 54 (%)	42.42%	41.03%	35.29%	32.56%	31.11%	Target not appropriate		
Planning Employees aged 55 and over (%)	31.80%	26.90%	26.50%	27.90%	30%	Target not appropriate		
Planning Number of Voluntary Redundancies (FTEs)	0	0	0	0	0	Target not appropriate		
Planning Number of WYI Bids	2	2	1	2	2	Target not appropriate		
Planning Number of WYI Programme new starts	2	2	1	2	3	Target not appropriate		

Service Operations

Performance Indicator	2021/22	2022/23	2023/24	2024/25	2025/26	Target	Status	Long Trend
Avg time per Major planning application - Fife (weeks)	34.1	16.6	26	18.4	0	37	✓	↑
Avg time per Major planning application - Scotland (weeks)	44.6	39.5	36.1	37.4	Data not yet available	Target not appropriate	○	↑
Avg time per Local planning application - Fife (weeks)	13	11.6	9.1	8.7	6.9	10	✓	↑
Avg time per Local planning application - Scotland (weeks)	10.8	11.5	11.6	11.8	Data not yet available	Target not appropriate	○	↑
Avg time per Minor planning application - Fife (weeks)	11	9.6	8	7.2	6.6	8	✓	↑
Avg time per Minor planning application - Scotland (weeks)	8.7	8.9	8.3	8.3	Data not yet available	Target not appropriate	○	↑
Avg time per Non Householder planning application - Fife (weeks)	15.7	15	10.6	10.9	7.5	10.8	✓	↑
Avg time per Non Householder planning application - Scotland (weeks)	13.5	14.4	14.8	15	Data not yet available	Target not appropriate	○	↓

Note - 2025/26 data is only to quarter 2, await data from Scottish Government

P4F

Performance Indicator	2021/22	2022/23	2023/24	2024/25	2025/26	Target	Status	Long Trend
Number of housing completions per annum - Fife	1,096	1,263	1,083	1,074	Data not yet available	1130	▲	↑
Area Wide Emissions (thousand tonnes of Carbon)	2840	2474.2	Data not yet available	Data not yet available	Data not yet available	2783	✓	↑
Total Fife Council Carbon Footprint - tCO2e	54358	50153	52197.42	49001.634	Data not yet available	71366	✓	↑