

Link Worker			
Reference No:	A5847		
Service:	Locality Planning – Community Led Support Service		
Job Family:	Social Services/Social Work/Social Care	Grade:	FC6

Purpose
The postholder will provide personalised, one-to-one support to individuals living with long-term health conditions, as well as people attending Community Led Support Service who require light-touch information, advice, and guidance. Through compassionate guidance, they will empower individuals to identify and shape an outcomes-focused pathway tailored to their unique needs. Progress will be regularly monitored and reviewed to ensure the best possible personal outcomes are achieved. Working in close partnership with Fife Council, NHS Fife, third sector organisations, and a wide range of community resources, the postholder will help individuals build meaningful connections, promote self-management, and enhance overall quality of life and wellbeing.

Task or Responsibility - For this role, there is an expectation that all, or a combination, of the following will be undertaken:	Person Specification: Skills, Knowledge, Qualifications or Experience - Criteria can apply to more than one task or responsibility	E	D
Main Responsibility - To work with the Good Conversation Approach to help support people to have a better quality of life through the delivery of positive outcomes for people and communities.	Educated to SCQF level 7, which includes HNC or Advanced Highers or equivalent	✓	
	SVQ Level 3 Social Services & Healthcare		✓
Tasks Relating to the Individual	Experience of delivering a customer focused service	✓	

Role Profile

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- Support people living with long term health conditions to access community resources and supports following a referral/self-referral from Health and Social Care Professionals, third and independent sector. - To assist people affected by long term health conditions and their families/carers to develop contacts, links and relationships with others in their local community. - Assist individuals in need of additional support to access appropriate solutions and to build their capacity to minimise appointments and admissions to primary and acute care. - Support people to access alternatives to statutory services and to divert away from these by exploring more creative and personalised solutions for the individual. - Meet up with people in a place of their choice – home, community, telephone, Near Me, their homes. - Use ‘Good Conversations’ and active listening skills to enable the individual to identify their own strengths and the things that are going well for them	Experience of working alongside statutory agencies, community development and working with the voluntary sector Experience of community development Ability to travel throughout Fife	✓ ✓	✓
Tasks Relating to the Community - Work in partnership with people, the local community, agencies and any others to determine preferred and available supports and options for the people you are supporting to ensure the best possible outcomes for them. - Actively engage in community mapping activities to identify community resources.	Experience and ability to work without direct supervision Team working skills Ability to maintain strong working relationships with a range of stakeholders	✓ ✓ ✓	
Planning tasks and managing workload independently.	Organisational skills	✓	
Preparing standard reports for internal use including outcome measuring plans and recording advice provided.	Communication skills	✓	

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Maintaining information and monitoring systems relating to the post.		IT Skills	✓	
Support Local Area Co-ordinators to involve local communities in developing and mapping community led solutions for people experiencing mental and physical health conditions.		Ability to be innovative and creative	✓	
		Problem solving skills	✓	
Actively challenge stigma and discrimination associated with mental health through contribution to anti-stigma campaigns and events		Knowledge and/or experience of working alongside people affected by mental health issues.		✓
Undertaking all other duties as required for the role. Duties will be in line with the grade.				

Additional tasks or responsibilities – this is a generic role, however this particular job may also require you to undertake the following:				
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Type of Protecting Vulnerable Groups (PVG) Scheme, Disclosure Check or Non-Police Personnel Vetting (NPPV) required:
Before appointment is confirmed: You may be required to obtain PVG scheme membership, a Disclosure check, or NPPV at a minimum of Level 2. Please refer to the job advert for the specific requirement.

Role Profile

Additional Information – the following information is available:

- Skills Framework (if applicable)
- **How** we work matters

Expected Behaviours

Every council employee is expected to lead the way by making decisions and behaving in ways that uphold our community commitments and values.

Please refer to How We Work Matters Guidance to learn more.

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